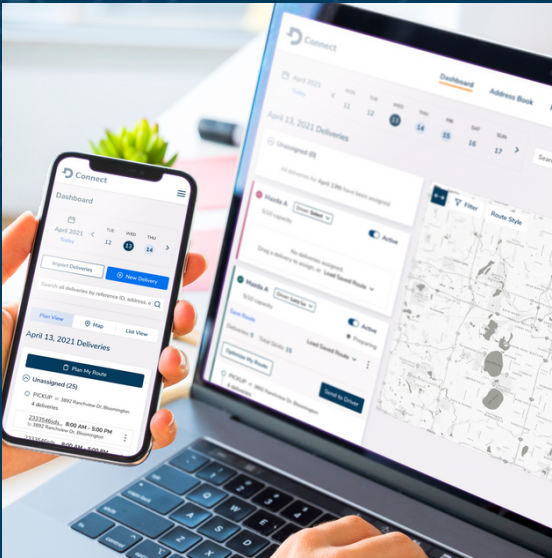


# Next-Level DaaS Solution: Dispatch Connect



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# 01 OPERATIONAL CHALLENGES

## IMAGINE THIS...

You start your day by manually mapping out delivery routes for your internal fleet. You distribute paper manifests to your drivers. A customer calls about a missing order. You find out who delivered it and wait to get in touch with them.

Meanwhile, the customer is frustrated, you're taking time away from your other tasks, and the driver is now focused on this instead of their current route.

...CAN YOU RELATE?

**“The last mile delivery market in North America is poised to grow by \$62.71 billion during 2023-2027.”**

- ResearchAndMarkets.com

These inefficiencies don't allow for visibility into orders or provide proof of delivery. They prohibit you from guaranteeing same-day delivery, and leave you open to losses—in time, money and customer satisfaction.

Next, learn how Dispatch's DaaS (Delivery as a Service) solution can change how you do deliveries.

# 02 INTRODUCING DISPATCH CONNECT

With Dispatch Connect, you can efficiently route, track, and manage your deliveries — all in one place. This saves you valuable time, resources, and money that you can reinvest in your business. Take a look at some of the key features:

- View and organize delivery details, create a manifest for each vehicle, optimize or save your routes, and manage incomplete deliveries.
- Import your orders in bulk with our downloadable CSV template or integrate with your order management system.
- Automatically send driver ETAs via text and/or email.
- Upload photos or use the optional signature field to provide your customers with proof of delivery.
- Track and keep Will Call customer orders organized.
- Leverage the reporting page for beneficial insights. Break down the cost of your deliveries, optimized miles by day, route length driven by vehicle, and more.



## Using Dispatch Connect is simple:

Enter or upload all your orders digitally.



Manifests are created in seconds.



Routes are sent to your drivers via the app.



The customer gets a delivery ETA.



Deliveries are completed and proof of delivery is captured.



The customer gets a link with completion details.



Reporting features allow you to gain valuable insights into your business' delivery process.

Next, you'll learn what Dispatch offers every customer.



# 03 CONNECTING THE DELIVERY DOTS

See what's unique to Dispatch, and what you can expect when you sign up for Connect.

- If you're down a driver or vehicle, or it's peak season, your overflow deliveries can be sent directly to the Dispatch Marketplace for fulfillment.
- A dedicated team of DaaS Delivery Experts will get your account set up and answer questions.
- A Knowledge Base full of step-by-step guides on all features is available on-demand.
- In-app product tours help get you acquainted and train your staff.
- Save frequent routes for faster route planning.
- Customize and add your logo to customer notifications (Professional Tier).



# WHAT OUR CUSTOMERS HAVE TO SAY



Dispatch gave us an easy-to-use platform that integrated directly with our drivers' work phones while providing straightforward delivery confirmations that included photos for our customers. They were also quick to help us with any hiccups we encountered. We highly recommend Dispatch both for their team and their software!

- **Max Jacobson Fried, Freed's Bakery**

Easy to use on both the website software and application software. Accurate. Functional.



- **Daniel Schiessel, Cleaners Depot**



Very helpful tool. I really like the notification piece for customers when deliveries are made.

- **James Nevels, City Electric Supply**



Dispatch Connect is a next-level solution with the tools and resources you need to plan, manage, and Deliver More\* for your customers.

Visit our website at [www.dispatchit.com](http://www.dispatchit.com) to get more information or to begin a free trial.

