

DISPATCHIT, INC. – APPEAL PROCESS

We value our relationships with the delivery professionals that use our Platform Services and take seriously any breaches of our agreement together and removal of delivery professionals from our network. If you have been notified that Dispatch has removed you from its network and wish to appeal that decision, fill out and submit the appeal form below within 30 calendar days after such removal.

Submit the appeal form by attaching it to an email to escalations@dispatchit.com. Please attach and include all forms of proof that support your appeal. Any forms submitted more than 30 calendar days after removal, and any forms not submitted via email as described above, will not be considered. In addition, we will not consider appeals related to (1) criminal activity while using the Platform Services, such as theft, illegal drug use, or reckless driving, (2) physical altercations, or (3) sexual assault. An internal Dispatch appeal panel will rule on your appeal within 30 calendar days after your submission.

All rulings are non-appealable and final.

Name:

Email:

Phone number:

Please describe the circumstances under which you were removed from the network. Please be as specific as possible. Attached pictures and other supporting materials, as applicable.

What about the removal that you described above are you disputing? Please be as specific as possible.